

CONSUMER FAQs: MASTERCARD GAME.SET.MERCH

This Australian summer of Grand Slam Tennis at Australian Open (AO) 2026, we're excited to fuel your passion like never before.

Welcome to Mastercard Game.Set.Merch, the exclusive promotion designed to turbo-charge your tennis experience this summer. As you explore the country, every tap of your Mastercard not only helps you earn exclusive discounts at participating merchants but also brings you closer to winning coveted AO merchandise.

You bring the passion for the sport; we are bringing the privileges.

What is Mastercard Game.Set.Merch?

Game.Set.Merch is a Mastercard promotion designed to enhance your Australian Open 2026 experience. It offers two exciting ways for Mastercard cardholders to enjoy exclusive benefits during the campaign period.

What are the two offers?

1. Merchant Offers

- Participating merchants listed on the Priceless Specials page will provide exclusive offers for Mastercard cardholders during the promotion window.
- Example: "Get 10% off when you pay with Mastercard."
- Hundreds of stores across Australia are participating.

2. AO Merchandise Redemption Program

Spend AU\$500 or more using your Mastercard card in 10 transactions or fewer at any Mastercard-accepting merchant in Australia (in-store or online) during the campaign period.

- Qualify to redeem official AO merchandise at designated redemption booths.
- Subject to availability and limited stock.

What is the campaign period?

- **Game.Set.Merch campaign:** 1 January – 1 February, 2026
- **AO Merchandise Redemption Program:** 1 January – 1 February, 2026

Who can participate?

This Promotion is open to all holders of a valid Mastercard card who are residents of Australia or international visitors physically present in Australia during the Promotion Period, subject to the following:

(A) Merchant Offers – Eligible cardholders may participate with no age restriction

(B) Australian Open (AO) Merchandise Redemption – Eligible Cardholders must be aged 18 years or over.

Terms and Conditions* apply.

How do I redeem a Merchant Offer?

All a cardholder has to do is use their Mastercard card to pay at participating merchant location to enjoy this benefit offered by merchant. Cardholders can refer to the detailed offer T&Cs for each Merchant offer on mstr.cd/gamesetmerch

How do I redeem AO merchandise?

1. Spend Requirement:
 - o Cardholders must spend AU\$500 or more in 10 transactions or fewer using their Mastercard at any Mastercard-accepting merchant in Australia (in-store or online) during the campaign period.
2. Collect Receipts:
 - o Physical receipts for in-store transactions and digital receipts for online purchases are required for validation.
3. Submit Receipts:
 - o The Eligible Cardholder must submit the receipts by uploading via the official portal <https://mastercard-gamesetmerch.marketbridge.app/> for verification.
 - o The official portal will be open from 10 January 2026 to 1 February, 2026. If the official portal is unavailable for any reason during this period, Mastercard will provide an alternative submission method and communicate this promptly to Eligible Cardholders.
 - o During the Entry process, the Eligible Cardholder can choose a Redemption Booth location Point (as set out below) at the time of receipt submission.
4. Redemption and Collection:
 - o Upon successful Entry, the portal will display a confirmation screen containing a unique confirmation identification number and the selected Redemption booth details.
 - o The Eligible Cardholder may also choose to receive a confirmation email from no-reply@marketbridge.app which will include a redemption QR code, the confirmation identification number, and their selected collection day and Redemption booth

details. To collect their item, the Eligible Cardholder must present either the confirmation identification number or the confirmation email containing the redemption QR code in person at a designated Collection Point (as set out below).

- o Redemption booths operate from 23 January to 1 February, 2026.
- o Subject to availability and limited stock. There is a daily limit of 50 items per booth, per day. Once the daily allocation is exhausted, no further redemptions will be processed at that location for that day.
- o Redemption is strictly on a “first-come, first-served” basis. Only one redemption per eligible Cardholder
- o Items are not exchangeable, transferable or redeemable for cash

Do transactions need to be at one store to meet AU\$500 threshold?

No. Spending can be accumulated across any Mastercard-accepting merchants in Australia during the campaign period.

What transactions qualify?

- All in-store and online transactions at Mastercard-accepting locations in Australia.
- Spends must be in Australian Dollars (AUD).
- Cross-border and domestic transactions are eligible if processed in AUD.

What transactions are excluded?

Cash advances, gambling transactions, travellers’ cheques, and refunded transactions are not eligible to account for spend for the purposes of this Promotion.

Can I combine receipts to reach AU\$500?

Yes. You can combine receipts from multiple transactions (up to 10) during the campaign period.

Where can I redeem AO merchandise?

Redemption booths will be available at below mentioned locations across Sydney and Melbourne from 23 January to 1 February, 2026.

- Redemption Booth Locations:
 1. David Jones Sydney
Level 5, Men’s Floor,
86–108 Castlereagh St,
Sydney NSW 2000
 2. David Jones Melbourne
Ground Level, Concierge Desk,

310 Bourke St,
Melbourne VIC 3000

3. Relay Hub,
Floor G, Flinders Street Station,
Melbourne VIC 3000

- Redemption Booth Operating hours: 12PM to 6PM

***Terms & Conditions**

Please refer terms and conditions for more details at:

<https://specials.priceless.com/mastercard/images/MastercardGameSetMerchConsumerT&Cs.pdf>