

## One Dines Free Program Terms & Conditions

- Please note that the SMS/ Email confirmation is mandated by the individual service provider. There could be a delay in delivery or blocked due to restrictions by the network or service provider.
- Reservation and Offer needs to be communicated to the restaurant at the time of arrival and offer is valid for all Mastercard cardholders issued in Asia Pacific.
- Offer is only valid for à la carte main course during restaurant service, and excludes beverages, taxes or duties.
- Offer is valid for a minimum of 2 persons and up to a maximum of 6 persons (excluding children below 12 years old) per Mastercard card per table per bill. For each bill, the offer can only be redeemed once. No splitting of table or bill is allowed.
  - Example A: 2 persons ordered 2 main courses, the cardholder shall pay for 1 main course.
  - Example B: 6 persons ordered 6 main courses, the cardholder shall pay for 5 main courses.
- Cardholders and their guests must order one (1) main course each to enjoy the offer.
  - Example A: Four diners ordered three (3) Main Courses, no offer will apply.
  - Example B: Four diners ordered (4) Main Courses, offer will apply.
- The offer can be withdrawn by Mastercard without any prior notification.
- The dish of the least value will be considered as the promotional / offer element at redemption.
- Cardholders are advised to check with the service staff on the type of dishes considered as Main Course to enjoy the offer.
- Reservation must be made 24 hours prior to the reserved date and time.
- For reservations above 7 pax, please contact the restaurant directly and offer will not be applicable.
- There is no restriction on the number of visits by a cardholder to the restaurant during the offer period and for each visit, the cardholder will be able to enjoy the offer once.
- Reservations are subject to availability at all participating restaurant.
- The offers cannot be exchanged for cash / service, other products or discounts. The offers are not transferable and cannot be used in conjunction with other discounts, promotional offers.
- Offer is valid for dine in only and not applicable for takeaways.
- Offer is not valid on eve of and on Public Holidays, special occasions such as Valentine's Day, Mother's Day, Father's Day and other blackout dates. These dates will vary for each city and will be updated from time to time.
- Reservation on the designated blackout dates will not be allowed. Please contact the restaurant directly for availability.
- Such other terms and conditions apply as per written approval between the restaurant and Mastercard and Alliances Galore.
- In case of any dietary restrictions, allergies or any specific food or cooking requirements, please ensure the restaurant is informed at the time of ordering.
- Mastercard and Alliances Galore do not take any guarantee or warranty of the quality, quantity of the food or ambience of the participating restaurant. Any issues pertaining to the same will have to be addressed and resolved by the restaurant directly.

- Mastercard and Alliances Galore are in the business of promoting offers at the participating restaurant and are in no way endorsing or recommending the services, food or any aspect of the restaurant.
- Mastercard and Alliances Galore shall use reasonable best efforts to ensure that reservation will be accepted, but Mastercard and Alliances Galore will not be held responsible if a restaurant fails to inform either party of non-availability of such restaurant or if a sold out occurs or if a private event is held at such restaurant.
- The offer acceptability and honoring is subject to Force Majeure wherein any execution or delivery of any of the services committed through this program is hampered beyond its reasonable control, such as but not limited to, strikes, labor controversies, Acts of God, fire, flood, war, lightning, earthquake, collapse of structure, embargoes or Government orders or restrictions or policies etc., the affected restaurant shall be excused for non-performance of its obligation during the period such cause continues to exist.
- Rights of admission are reserved by the restaurant.
- Individual restaurant Terms & Conditions apply
- All bookings are subjected to restaurants' availability. A reservation confirmation email/SMS will be sent to you within 2 hours (restaurants' operational hours) once the booking is confirmed.
- In case you do not receive an Email confirmation/ SMS within 2 hours of your booking, kindly reach out to us by clicking [here](#).
- The offer shall not be available wherever it is prohibited under law and / or cannot be made / continued for any reason whatsoever
- Participation in this offer is entirely voluntary, and it is agreed and understood by the Participants that participation shall be deemed to have been made on a voluntary basis.
- All disputes under this offer are subject to the exclusive jurisdiction of the competent courts / tribunals of the respective country of the offer.
- By participating in the offer, the cardholders agree to be bound by the terms and conditions mentioned here and present in communications.
- Any tax or other liabilities or charges payable to the government or any other statutory authority / body or any participating establishment, which may arise or accrue to the cardholders, shall be solely borne by the cardholders.
- Amendments are subject to availability and at the discretion of the restaurant.
- Cancellations need to be done at least 24 hours prior to the booking time or will be deemed confirmed.
- Not applicable for bookings for all festive seasons like Christmas or Valentine's day etc.