

OpenRice x Mastercard: Culinary Adventure – Book with Menu Offer Terms & Conditions

This promotion offer is only applicable to cardholder(s) holding a valid Mastercard® card ("Eligible Mastercard"). A cardholder holding a valid Eligible Mastercard shall be referred to as the "Cardholder" below. An "Eligible Transaction" occurs when a Cardholder makes a transaction through OpenRice mobile application/website and uses his/her Eligible Mastercard to pay for all relevant fares and fees associated with that transaction. By participating in this promotion offer, the Cardholder acknowledges that he/she/it has read, understood, accepted and agreed to be bound by the following Terms and Conditions. The Promotion Period of the offer runs from 2nd Sep 2025 at 12:00am to 1st Dec 2025 at 11:59pm, time refers to Hong Kong time ("Promotion Period").

1. This promotion offer only applies to OpenRice Book with Menu Service.
2. Promotion Participant must be an OpenRice member, maintain a valid OpenRice mobile application/website user account with a valid registered mobile phone number, and register an Eligible Mastercard as the payment method for OpenRice Book with Menu Service.
3. Japan, Thailand & Hong Kong Book with Menu Offer: In every week starting from Tuesday to Monday during the Promotion Period, each OpenRice user account and each Mastercard credit card can enjoy an auto instant discount of HK\$50 upon a single net spending of HK\$400 or above on Japan, Thailand or Hong Kong Table Booking with Prepaid Menu. 250 quotas available per week on a first-come-first-served basis.

Promotion Week	Book with Menu Purchase Date
1	2 Sep 2025 – 8 Sep 2025
2	9 Sep 2025 – 15 Sep 2025
3	16 Sep 2025 – 22 Sep 2025
4	23 Sep 2025 – 29 Sep 2025
5	30 Sep 2025 – 6 Oct 2025
6	7 Oct 2025 – 13 Oct 2025
7	14 Oct 2025 – 20 Oct 2025
8	21 Oct 2025 – 27 Oct 2025
9	28 Oct 2025 – 3 Nov 2025
10	4 Nov 2025 – 10 Nov 2025
11	11 Nov 2025 – 17 Nov 2025
12	18 Nov 2025 – 24 Nov 2025
13	25 Nov 2025 – 1 Dec 2025

4. Each promotion participant can only enjoy the promotion offer once per promotion week and enjoy a maximum of HK\$650 auto instant discount during the whole promotion period.

5. In order to enjoy the offer, promotion participant is required to confirm using the registered Eligible Card as the payment method for Book with Menu transaction before checkout.
6. For the avoidance of doubt, The offer only applies to payment via Eligible Mastercard, or designated eWallet (including Apply Pay, Google Pay) using Eligible Mastercard.
7. The Offer cannot be used in conjunction with any other promotion offer or promotional discount coupons, unless otherwise specified.
8. The Offer is subject to availability. All pictures and information of the Offer are for reference only; Notice of non-availability will not be provided.
9. The Offer above cannot be exchanged for cash/ service, other products or discounts and is not transferable.
10. Under the law of Hong Kong, intoxicating liquor must not be sold or supplied to a minor in the course of business. 根據香港法律，不得在業務過程中，向未成年人售賣或供應令人醺醉的酒類。
11. The Offer is only applicable to Cardholders whose Eligible Mastercard accounts are determined at the sole discretion of the Bank to be in good standing and remain valid and not in default during the relevant Promotion Period.
12. Any fraud and/or abuse of the Offer by any person (as determined by the Openrice Limited and Mastercard Asia/Pacific (Hong Kong) Limited at their sole discretion) will result in forfeiture of the person's eligibility to the Offer. Openrice Limited and Mastercard Asia/Pacific (Hong Kong) Limited reserve the right to deduct the value of any Offer redeemed inappropriately to a Cardholder directly from any of the Cardholder's Eligible Mastercard without prior notice and/or take legal action in such instances to recover any outstanding amounts.
13. Openrice Limited and Mastercard Asia/Pacific (Hong Kong) Limited shall not be responsible for any obligations and liabilities in relation to the products or services provided by the respective product or service provider(s).
14. Openrice Limited and Mastercard Asia/Pacific (Hong Kong) Limited shall not be responsible for any matter in relation to submission delay, loss, and any information transmission error due to technical problems including but not limited to any computer or internet network issues.
15. Users are responsible for all expenses regarding to this campaign, including but not limited to transportation, tax and insurance.
16. Should there be any discrepancy or inconsistency between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.
17. For any enquiries, please contact Openrice Limited at <https://www.openrice.com/zh/contact-us>

18. In the event of disputes concerning the Offer, the decision of Openrice Limited and Mastercard Asia/Pacific (Hong Kong) Limited shall be final and binding.

19. Openrice Limited and Mastercard Asia/Pacific (Hong Kong) Limited reserve the right to amend these Terms and Conditions from time to time as well as to vary or suspend/terminate the Offer without prior notice. Openrice Limited and Mastercard Asia/Pacific (Hong Kong) Limited accept no liability for any such amendment, variation or suspension/termination.

20. To the extent permitted under applicable law, Openrice Limited and Mastercard Asia/Pacific (Hong Kong) Limited will not be responsible for and will not bear any and all expenses and ancillary costs, or liable for any consequences that any Cardholder may incur or suffer (including without limitation any damage, loss or injury) by participating in this Offer.

Booking & Book with Menu Terms & Conditions

1. This Offer only applies to OpenRice Booking & Book with Menu Services.
2. Promotion Participant must be an OpenRice member, maintain a valid OpenRice mobile application user account with a valid registered mobile phone number, to reserve table in participating restaurants and enjoy related dining offers (click [here](#) to register if you are not a member).
3. All Promotion Participants must be aged 18 or above and hold a valid Hong Kong Identity Card.
4. The offer cannot be used in conjunction with any other discounts, promotional offers, or discounted products/events, VIP/membership offers or any other promotional offers.
5. The offer cannot be exchanged for cash/services, other goods, or discounts, and is non-transferable.
6. The prepaid menu is only valid for use on the dining date and will be void after the expiration date. Once a reservation is confirmed, the prepaid menu ordered by the reservation is non-refundable.
7. Please confirm your reservation and menu purchase in "My Bookings" and show restaurant staff the prepaid menu details for redemption.
8. Reservation confirmation is subject to the seating availability of individual participating merchants.
9. All promotional offers and business hours of participating merchants are subject to change without prior notice. Please inquire with the respective participating merchants before dining.
10. For more details on the offers listed on this webpage, please refer to the prepaid menu details in "Booking" section on individual restaurant pages.

11. An additional service charge calculated at the original price will apply, unless otherwise specified.
12. The offer does not apply on public holidays in Hong Kong and their eves, festive days and their eves, or any other days designated by participating merchants, unless otherwise specified. The offer is not applicable to private parties, dining in banquet rooms, banquets, special events, catering, room service, beverages, tobacco, special promotional food/menu items, and presale tickets, unless otherwise specified.
13. The prepaid menu sets are limited, and are available while stocks last. If the food items in the menu sets are sold out, participating merchants reserve the right to change the food items at any time without prior notice.
14. Offers shall be immediately terminated upon closure of the participating merchants.
15. All images, product prices, and product information related to the offers are provided by individual participating merchants and are for reference only. Offers are subject to additional terms and conditions specified by Openrice Limited and participating merchants; for details, please inquire with Openrice Limited and the participating merchants.
16. Openrice Limited and participating merchants may collect customers' personal information, and the use of that information will be governed by Openrice Limited's and participating merchants' privacy statements. For details, please visit the Openrice Limited's and individual participating merchants' websites (if applicable).
17. In the event of booking cancellations by participants or absence of participants, (if applicable), that reservation will be immediately void. Openrice Limited reserves the right to cancel a participant's chance of winning prizes in any Booking/ Book with Menu promotion at any time without prior notice or explanation.
18. If the information provided by participants is inaccurate or proven to be an abuse of reservations without actual attendance, their eligibility to win will be cancelled. If participants have any disputes regarding reservation status, please raise concerns within 48 hours after attendance; otherwise, it will be deemed as agreement with the restaurant's decision.
19. Any individual found to be engaging in fraud or deceit in this event, including but not limited to using fake accounts, or any means to manipulate or alter computer programs to participate (as determined solely by Openrice Limited), will have their participation or eligibility to win cancelled at any time without prior notice or explanation. Openrice Limited reserves the right to take legal action against such participants, who shall bear all related responsibilities and consequences.
20. Openrice Limited shall not be responsible for any delays, losses, errors, or unidentifiable issues arising from technical problems such as computer or network issues related to the information submitted by participants.

21 Participants are responsible for all expenses regarding to this campaign, including but not limited to transportation, tax and insurance.

22 Openrice Limited shall not be responsible for any obligations and liabilities in relation to the redemptions (including but not limited to the merchantability and applicability) or the quality of products or services of any gifts and/or rewards and/or vouchers and/or Asia Miles.

23. Participating restaurants for Booking and Book with menu may change at any time without prior notice.

24. Openrice Limited shall not be responsible for the quality of products and services provided by the respective product or service provider(s).