

## **Mastercard Bonus Challenge**

**1 March 2026 - 28 February 2027**

### **How to participate in this Challenge**

Link any Mastercard and complete 1x RM100 GrabPay Wallet top-up & get 1 month free GrabUnlimited monthly subscription fee. Limited to 1x top-up only.

### **Challenge Terms & Conditions**

1. The Mastercard Bonus Challenge (“Challenge”) is organised by Mastercard and Grab, and will run from 1 March 2026 until 28 February 2027 (both dates inclusive) (“Challenge Period”).
2. By participating in this Challenge, you agree to be bound by these Mastercard Bonus Challenge Terms and Conditions (“Terms and Conditions”) and agree that any decisions made by Mastercard and Grab in respect of this Challenge shall be final and binding.
3. Each Challenge cannot be shared. Each Challenge is specially designed for every individual user and each user may receive different Challenges, limited to the user who has access to the Challenge in their app. Grab reserves the right to limit accessibility of participants to the Challenge in their app.
4. This Challenge is only valid in Malaysia. Any Grab transaction made outside Malaysia will not contribute towards or be considered for this Challenge.
5. Users must link a Mastercard as a top-up method and top-up a minimum of RM100 in a single transaction into their GrabPay Wallet for ONE (1) time during the Challenge Period to receive RM4.90 cashback that can be used for a 1-month GrabUnlimited subscription fee (“Prize”) in the form of a GrabRewards voucher(“Voucher”). Prizes are limited to the first 34,014 users throughout the Challenge Period and on a first come, first served basis only.
6. The Voucher must be redeemed within two months of the issue date of the Voucher. GrabRewards earned from this Challenge does not count towards any tier upgrades, and no extensions of the Voucher validity will be entertained.

7. The Challenge will end at the end of the Challenge Period, or when the available Prizes have been fully awarded, whichever earlier.
8. The Challenge's progress status can be viewed on the Grab app at any time during the Challenge period via the 'CHALLENGES' tile under Account.
9. This Challenge cannot be replayed once it is completed or when the Challenge Period has ended.
10. Voucher is not exchangeable for cash, credit, or other goods and services.
11. Voucher is not valid with any other ongoing promotions, discounts, voucher programs, loyalty programs, or member privileges unless stated otherwise.
12. Fraud, abuse of redemptions, or any dishonest activities related to the Challenge may result in the forfeiture of Prize entitlement.
13. Grab & Mastercard reserves the right to alter, extend or terminate the promotion, or amend the terms and conditions at its sole discretion at any time without prior notice. In case of any disputes directly or indirectly arising from the promotion, the decision of Grab & Mastercard shall be final.
14. This promotion is sponsored by Mastercard in collaboration with Grab.
15. These terms and conditions shall be governed by the laws of Malaysia and any dispute arising out of or in connection with the promotion shall be referred to the exclusive jurisdiction of the courts of Malaysia.

### **Grab Terms and Conditions**

1. You agree that you are in compliance with Grab's terms of service applicable for the Grab service provided, as stipulated in the Grab app. Each Voucher is governed by its applicable terms of use. Please refer to the Terms and Conditions in each Voucher for such applicable terms.
2. Grab reserves the sole and absolute right to disqualify or reject any participant deemed ineligible for the Challenge, be it under these terms and conditions or having engaged in conduct that Grab considers inappropriate or unacceptable.
3. Grab's decisions in any matter in relation to the Challenge shall be final and

conclusive. Grab shall not be liable for any claims by you or third-party claims or losses of any nature, including but not limited to, loss of profits, expectation loss, punitive, indirect, special, incidental, or consequential damages or for other damages and any related claims of any nature, including direct, indirect, third-part, consequential or other damages resulting from or in connection with this Challenge.

4. In claiming the Prize, Grab may request for such identification documents or further information to verify and check the identity of the prize winner, to prevent gaming and fraud.

5. All Vouchers must be claimed/redeemed within the stipulated deadline. Any Vouchers not claimed by the deadline may be forfeited (or disposed of, or donated, all at Grab's discretion), and no claims whatsoever for payment or compensation shall be entertained.

6. Unless otherwise provided, all Vouchers are non-transferable and non-exchangeable for cash/credit in kind.

7. These Terms and Conditions are governed by the laws of Malaysia and the non exclusive jurisdiction of Malaysia.

#### **Voucher Terms of Use**

1. The Voucher must be redeemed within two months of the issue date of the Voucher. GrabCoins earned from the Mastercard Bonus Challenge does not count towards any tier upgrades.

2. No extensions of the Voucher validity will be entertained. Any Vouchers not claimed by the deadline may be forfeited (or disposed of, or donated, all at Grab's discretion), and no claims whatsoever for payment or compensation shall be entertained.

3. Voucher is not transferable nor exchangeable for cash, credit, or other goods and services.

4. Voucher is not valid with any other ongoing promotions, discounts, voucher programs, loyalty programs, or member privileges unless stated otherwise.

5. Fraud, abuse of redemptions, or any dishonest activities related to this Challenge may result in the forfeiture of Prize entitlement.

6. Grab & Mastercard reserves the right to alter, extend or terminate the challenge, or amend the terms and conditions at its sole discretion at any time without prior notice. In case of any disputes directly or indirectly arising from the challenge, the decision of Grab & Mastercard shall be final.

Please refer to the full Terms and Conditions of the Mastercard Bonus Challenge in the “Challenges” page under Rules, Terms and Conditions.